

The Genuine. The Original.



Overhead Door Corporation Commercial Rolling Service Door and Operator System Limited Warranty

Overhead Door Corporation ("Seller") warrants to the original purchaser of the Series 600, 610, 620, 625 or 627 commercial rolling service door ("Door") and the model RSX®, RMZ®, or RHX® commercial door operator ("Operator") (Door and Operator purchased and installed together collectively referred to as the "System"), subject to all of the terms and conditions hereof, that the System and all components thereof will be free from defects in materials and workmanship under normal use for the following periods, measured from the date of installation:

- Seller warrants all parts and components of the System, except the counterbalance spring and finish, to be free from defects in materials and workmanship for three (3) years from the date of installation or 20,000 cycles¹, whichever occurs first.

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part which is determined by Seller to be defective during the applicable warranty period. Repair or replacement labor for any defective Door part or component is included for a period of one (1) year from the date of installation. After that, any labor charges are excluded and will be the responsibility of the purchaser. Labor charges related to any Operator defect are excluded and will be the responsibility of the purchaser.

This warranty is made to the original purchaser of the System only, and is not transferable or assignable. This warranty does not apply to any unauthorized alteration or repair of the System, or to any System or component which has been damaged or deteriorated due to misuse, neglect, accident, failure to provide necessary maintenance, normal wear and tear, or acts of God or any other cause beyond the reasonable control of Seller. This warranty does not cover replacement batteries or apply to any damage or deterioration caused by door slats rubbing together as the door rolls up upon itself or caused by exposure to salt water, chemical fumes or other corrosive or aggressive environments, whether naturally occurring or man-made, including, but not limited to, environments with a high degree of humidity, sand, dirt or grease. This warranty applies only to Systems (a Door and Operator purchased and installed together simultaneously) and not to any Door or Operator purchased independently from the other, regardless of whether subsequently paired together.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL SELLER BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of goodwill, loss of profits, loss of use, cost of any substitute product, interruption of business, or other similar indirect financial loss.

Claims under this warranty must be made promptly after discovery, within the applicable warranty period, and in writing to the Seller or to the authorized distributor or installer whose name and address appear below. The purchaser must allow Seller a reasonable opportunity to inspect any System claimed to be defective prior to removal or any alteration of its condition. Proof of the purchase and/or installation date, and identification as the original purchaser, may be required. This Warranty is not valid unless the fields below are completed by the installer at the time of installation.

¹The number of cycles referred to herein shall be measured by an integrated cycle counter contained in or attached to the Operator. If the cycle counter is rendered inoperable, Seller shall use other reasonable means to determine the cycle count.

DOOR TYPE: _____

OPERATOR TYPE: _____

CUSTOMER NAME (ORIGINAL PURCHASER): _____

CUSTOMER INSTALLATION LOCATION: _____

ORDER # _____

DATE OF INSTALLATION: _____

NAME OF DISTRIBUTOR/INSTALLER: _____

SIGNATURE OF DISTRIBUTOR/INSTALLER: _____